Compilation of DoIT Student Advisory Board Discussions during Fall 2014
(USG, RHA, and focus groups...there has been no representation from GSO)

News from USG: USG Technology Issues Ad-hoc committee is conducting an informal Informational Technology survey to assess students opinions on print quota and other IT related issues such as: SOLAR, Blackboard, Connectivity on campus. Lloyd Ippolito, Chair of that committee will share relevant information with DoIT to help us improve our services.

New Tools introduced by IT this semester...please share with your constituents:

- Print From Anywhere (Over the web or e-mail): http://it.stonybrook.edu/services/printing
- Virtual SINC Site has been updated, no longer requires VPN: http://it.stonybrook.edu/services/virtual-sinc-site
- Class Syllabi are available at: http://classie.stonybrook.edu/
- Course Evaluations: https://classie-evals.stonybrook.edu/

Questions / Suggestions regarding current IT services:

1. SOLAR Notifications – Can Solar send a notice when there is a hold on an account? If not ....we need a FAQ added on the IT page. Why SOLAR messages are not emailed to students...simple notification is sent....why can’t you just send the message

2. Wireless – connectivity is difficult in the Melville Library, North Reading Room, 2nd floor, by the windows as well as the Central Reading room tables (near the computers)

Quota Changes / Concerns:

In all discussions, students shared that the quota is ok some of the time but not all the time....some weeks you need to print more than others.

Solution: Fall 2015 – Semester Long quota

Changes to the Pharos system in Summer 2015 will provide us the ability in Fall 2015 to:

- Move to a semester long quota
- Enable the ability for students to check their usage via a website

Additional suggestions for IT:

- Color Printing as part of quota – Trying to find a cost effective solution, color toner is expensive and requires more maintenance.
- Longer hours of SINC Sites (especially the Library)...For Spring 2015 – opening at 7am
- Quiet SINC Sites – Looking for suggestions for a particular site to pilot for Spring 2015?
- Express Printing – How do you control this? Would require more staff...is this a good use of tech fee?
- Establish a Facebook IT Concerns site that is monitored by DoIT Staff who respond to concerns – Comments have been turned on the SINC Site facebook page...feel free to comment there...TLT staff will monitor.
- Printers outside of Residential Computing Centers – Spring 2015: Campus Res is adding to printers
- Add outlets to the Melville Library – Response from Library Building manager: Library Administration is trying to find funding for more outlets.