If the clicks were purchased NEW from the University Bookstore, there will be a license code in the box.

If the clicks were purchased NEW from Turning Technologies’ website in the bundle package, it comes with a license code.

If the clicks were purchased USED from the University Bookstore, from another retailer (like Amazon.com), or you got it from a friend/relative, contact the TLT Student Help Desk at 1-631-632-9602.

**Important Information:**

When contacting the TLT Student Help Desk, please provide your:

1. Name and NetID.

2. Device ID (6-digit code on the back of the clicker).

3. The course you need the clicker for (i.e. BIO 101.01).